

Crossways Newsletter

December



December Highlights

We begin this newsletter with heartfelt thanks to the families and friends who joined us over the month of December, who participated in our Christmas activities and for all the generous donations to our raffle.

We had a bumper month of activities organised by Lisa, who ensured every resident was included in the festive fun and enjoyed themselves.

There have been so many highlights and special moments to share with you, many posted on Facebook and Instagram.

Once again, a big thankyou to everyone who helped us deliver such a fantastic month that was enjoyed by us all.



Local Schools and Care Homes and a Pub!

We enjoyed our annual visit to Overton Grange School for their Christmas concert and the school choir then joined us for a beautiful Carol Concert. Seb from Overton School played his trumpet one afternoon and we sang Carols with him.

The residents from Grennell Lodge Nursing Home came to sing Christmas Carols with us and the residents from Grasmere Nursing Home joined us for a festive singalong.

The students from Brookways School finished their school term with a Christmas Quiz and Karaoke and we look forward to welcoming them back on the 7th of January. The little ones visited with their Christmas cheer and sang songs with us all.

A big thank you to Emily and the patrons at Ye Olde Red Lion Pub in Cheam who generously donated a gift for every resident, which were given out at the Christmas party. We have a minibus trip booked in January to visit the pub and personally thank them all for their kindness.



Karen's Pet's & Ponies

This visit is always one of the highlights in the Christmas calendar and this year it didn't disappoint. Karen and all the animals including Dotty the Pony went round the whole home (even in the lift!) greeting us all. The look of surprise and amazement seeing Dotty, the rabbits, guinea pigs and a chicken was a sight to see and the home was filled with laughter and lots of cuddles.





Christmas Minibus Trip

We went to Chessington to Garden Centre to wander through the magical wonderland and meet Santa. What a memorable morning this was; sharing it with families who kindly joined us. The immersive experience transports visitors into a snowy forest filled with wonder. Snow-topped trees line the path, while lifelike forest animals peek out from behind frost-covered bushes. Seeing the faces of our residents when we entered the grotto with all the beautiful lights, sounds and Christmas characters before us was truly magical and we had a wonderful time together.



Residents Christmas Party

Crossways Christmas party was a huge success. The home was full of festive chatter and laughter. Most residents were able to join us in the communal areas for a delicious lunch and singalong together. We were joined by so many families and friends who kindly helped us in ensuring it was the best party possible for everyone. We also held the Christmas raffle and would like to take this opportunity to thank you all for the kind and generous donations. We raised over £600 which will go towards Activities.



Christmas Activities

Christmas at Crossways was truly wonderful and memorable, the activities were festive and varied with a full Christmas schedule for our residents and families to enjoy; always ensuring those in their rooms had the opportunity to participate.

On different afternoons we were joined by Richard, Dave and Denny for festive singalongs, families enjoyed time with their loved ones and to our delight some even had a boogie with us!

Liz, who previously worked with Bumpsa Daisy Nursery held arts and crafts, and we made Christmas cards and decorations together. Sarah even put on her creative hat and spent the morning enjoying some time away from her desk with the residents.

Our Christmas church service was held, and Janet kindly said prayers which were filled with love and thanks for the care she is given at Crossways, with a special prayer for us all over the Christmas period.

Sutton Fire Brigade joined us on Christmas Eve for mince pies and a chat. They spent time with us and had a walk around the home greeting everyone, we then went out to the fire truck and waved them off, wishing them all a safe and happy Christmas.

Father Christmas visited us Christmas morning and gave every resident a gift and wished them happy Christmas. A big thanks to Ebenezer for dressing up in the red woolly suit on what turned out to be a very humid Christmas morning!

As always, we are ensuring we spend time with those residents who are in their rooms, with personalised activities whether it be creative, reading or simply a good chat with a cup of tea. We are committed to delivering personalised care to our residents, ensuring they have fulfilling lives.





Thank you from the staff

The staff have been overwhelmed by the kindness of your Christmas gifts to them. Every member of staff has received a gift, and we would like to take this opportunity to thank you all for your generosity, it is really appreciated.



Stay In Touch & Participate

A message from Lisa – ‘Getting to know me’ - Please speak to Lisa or the office about this initiative. We feel it is beneficial for both residents, staff and families and is a short meeting where we get to know your loved ones.

If you would like to arrange a meeting with your family members key worker and the activities team for an informal chat about them and their well-being, please let Lisa or the office know. We have found this to be very beneficial and this has led to some great conversations and very funny stories! It also gives you the opportunity to get to know us better and for us to get to know the residents better. Alternatively, please email Lisa on – activites@crosswaysutton.co.uk to arrange this or if you have any ideas/suggestions or would like to volunteer in activities.

Birthdays in December

There were no birthdays in December

Facebook , Website & Instagram

We’re now on Instagram !! Please follow us on [@crosswaysnursinghome](https://www.instagram.com/crosswaysnursinghome) to stay updated on all the wonderful activities, events heartwarming moments from our home. If you have Facebook please look us up: **CrosswaysSutton**, Lisa regularly posts updates on both platforms.

We have also updated our brochure. We have a website: crosswayssutton.co.uk. Which has recently been updated. We post photographs of what we are doing in the home and any upcoming events so you and your families can follow it. We do need consent to put photographs on these platforms, the forms are in the office. Please let Sarah or Alex know if you do not want your relative’s photographs published at all and we can make sure that they do not get uploaded.

THANK YOU FOR YOUR CONTINUED
SUPPORT.

A VERY HAPPY, HEALTHY NEW
YEAR TO YOU ALL

SARAH, ALEX & STAFF

January dates for the diary

Wednesday 8th – Church Service

Tuesday 14th – Denny’s Afternoon singalong

Tuesday 28th – Dave and his accordion

Wednesday 29th – Minibus trip to Ye Olde Red Lion Pub

Happy New Year

Happy New Year, Happy New Year,
Family, friends and colleagues, too
May this new year be your best yet,
Happiness the whole year through.

Let's all join to lift our glasses
In a toast to everyone.
To the old year now behind us,
To the new year, just begun.